



3/18/2020

Dear Friends and Neighbors,

As you all know, as a Nation, we are all struggling to combat the rapid transmission of the coronavirus "COVID19," and we understand and acknowledge that in some instances, drastic steps are being taken, including shutting down businesses deemed non-essential. We are communicating with you today to assure you that landscape services are essential services and must continue during any emergency declaration or quarantine scenario. Landscapers are partners during this critical time in assisting in the protection of public health and public safety. Without the landscape industry conducting these valuable services, we will undoubtedly see increased instances where people may be harmed or become sick from other illnesses compounding our already stretched medical resources.

Landscapers play a critical role in boosting morale and mental health during a difficult time for our Nation. Without landscape services, fields, parks, businesses, and homes will become overgrown and unkept, which can have dramatic psychological effects on the mental and wellbeing of our communities.

Spring is a critical time of year for our industry due to the abundance of growth in the spring that requires prompt maintenance and care. Any halt or delay in landscape services during this time of year only magnifies potential safety problems and become much more difficult to maintain later in the year.

Our industry is taking aggressive steps within our organizations to stop the transmission of COVID-19. Because our industry functions outside, this greatly reduces the chances to come into contact with other individuals. Within the industry, strong policies are being put in place to maintain social distancing with both clients and within our teams that are working in the field. We are all in this together, and the Landscape industry stands with our public officials to stop the rapid transmission of COVID-19 while also continuing to perform those essential functions that are necessary within our communities throughout the Nation.

Effective immediately and for the foreseeable future, our staff is observing all recommended CDC guidelines regarding Covid-19. Please refrain from stopping and talking to crews face to face, for your protections as well as theirs. If you have any questions, please either communicate with them on-site through the window or communicate to the office or foreman via phone or email.

All onsite consultations will not be face to face. Initial meetings will be done over either the phone, email and/or video chat. A company representative will come out to your property to take measurements and photos for your desired estimate. Then all estimates and designs will be submitted via email and discussed by phone or video chat.

Thank you for understanding as we all try to defeat this common enemy together.

Sincerely,

The family of M&D Lawn & Landscape